

Privacy Policy

North Central District Health Department

Effective Date: 7/9/2024

1. Introduction

Welcome to the North Central District Health Department (NCDHD). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, disclose, and protect your information.

2. Information We Collect

We may collect the following types of information:

- Personal Identification Information: Name, address, phone number, email address, date of birth.
- Health Information: Medical history, health conditions, treatments, medications.
- Payment Information: Credit card numbers, billing address.
- Mobile Information: Phone numbers and any other data provided via mobile devices.

3. How We Use Your Information

We use your information for the following purposes:

- To provide health services and manage your care.
- To process payments and insurance claims.
- To communicate with you regarding your health, appointments, and other related services.
- To improve our services and operations.
- To comply with legal and regulatory requirements.

4. Information Sharing and Disclosure

We do not share your mobile information with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may share your information in the following circumstances:

- With healthcare providers involved in your care.
- With insurance companies for billing purposes.
- With regulatory and government authorities as required by law.

- With third-party service providers who perform services on our behalf, such as billing and data processing, under strict confidentiality agreements.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. These measures include encryption, access controls, and secure data storage practices.

6. Your Rights

You have the right to:

- Access and obtain a copy of your personal information.
- Request corrections to your personal information.
- Withdraw consent for specific uses of your personal information.
- File a complaint with the appropriate regulatory authority if you believe your privacy rights have been violated.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any changes will be posted on our website with the effective date indicated. We encourage you to review this Privacy Policy periodically.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

North Central District Health Department
PO Box 191 | 422 East Douglas Street, O'Neill, NE 68763

Thank you for entrusting the North Central District Health Department with your health information. We are dedicated to safeguarding your privacy and providing you with the highest quality of care.